"THESE SOCIAL AND THINKING SKILLS ARE GOING TO CHANGE MY GUIDING CAREER AS WELL AS CHANGE THE WAY I APPROACH MY FAMILY LIFE"

FELIX MUNKULI

PROFESSIONAL FIELD GUIDE

"THIS PROGRAM IS INVALUABLE TO ANY SAFARI PRODUCT, OUR ENTIRE WORKPLACE IS SIGNIFICANTLY MORE PRODUCTIVE IN AN ALTOGETHER SAFER ENVIRONMENT"

MARK RUTHERFOORD

DIRECTOR GONDWANA GAME RESERVE

"YOUR PEOPLE ARE NOT THE PROBLEM TO CONTROL BUT THE SOLUTION TO HARNESS"

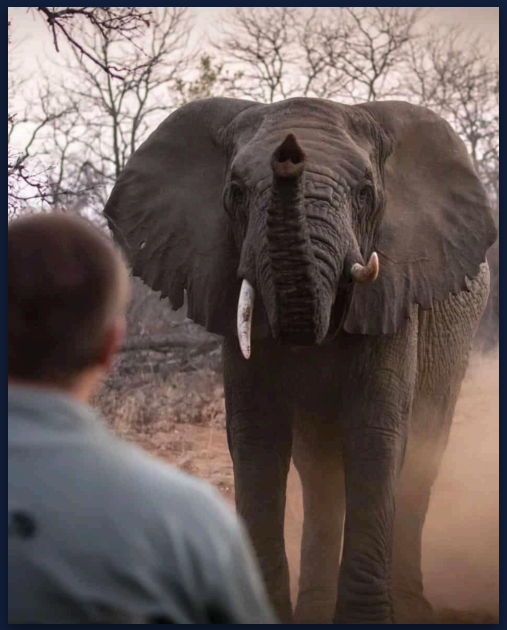
PROFESSOR - SYDNEY DECKER

HUMAN FACTOR HUB

WWW.HUMANFACTORHUB.COM

info@humanfactorhub.com

SAFARI SAFETY SYSTEMS



BRINGING PERSONAL ADVANCEMENT TO YOUR PEOPLE, RISK INTELLIGENCE TO YOUR ORGANISATION AND IMPROVED QUALITY & PRODUCTIVITY TO YOUR BUSINESS'S BOTTOM LINE

SAFARI SAFETY SYSTEM

BENEFITS

Reduction in the frequency of Incidents & Accidents

Reduced Insurance costs

Safeguarding Reputational Risk

Informed strategic decision making

An enhanced guest experience

Improved efficiency & productivity

Enhanced Biodiversity Management

Proof of due diligence in the event of legal or regulatory safety enquiries

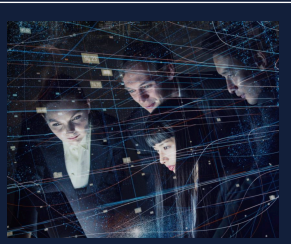
Adopting "SSS" as the new safety standard for responsible Tourism

This offers Safari operators peace of mind by exceeding regulatory safety requirements

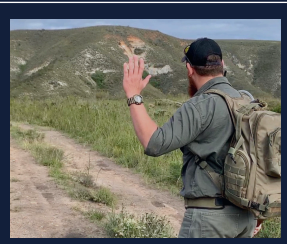
The Tourism industry is facing inevitable and embedded risks in its day-to-day operations. Destinations and tourism operators will ultimately be held responsible by visitors for their level of preparedness, and for their ability to respond to and recover from risk and loss events. SSS is an integrated system which enhances human performance enabling your people to do the right thing on the frontline when it matters the most. It includes advanced technology to monitor and continually improve the safety and wellbeing of the guests, as well as the organisations' reputation & brand. Our Safari Safety System includes the following training programmes : -

TEAMS - NON-TECHNICAL SKILLS

GROWTH MINDSET
HUMAN BEHAVIOUR & COMMUNICATIONS
GUEST EXPERIENCE & HOSPITALITY
SITUATIONAL AWARENESS
LEADERSHIP & TEAMWORK
COPING SKILLS
SAFETY CULTURE & SYSTEMS APPROACH
DECISION MAKING UNDER PRESSURE



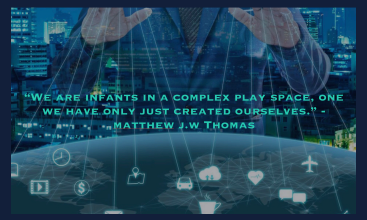
Group exercises improving team performance



Simulation Training learning to fail safely

LEADERSHIP - HIGH PERFORMANCE SKILLS

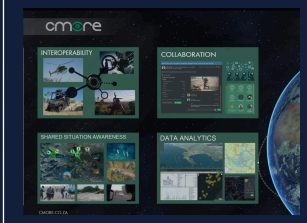
ORGANISATIONAL LEARNING MINDSET
HUMAN BEHAVIOUR & COMMUNICATIONS
GUEST EXPERIENCE & HOSPITALITY
LEADING WITH PURPOSE
COPING WITH UNCERTAINTY
TEAMWORK & CO-OPERATION
SAFETY CULTURE & SYSTEMS THINKING
DECISION MAKING



Behaviour In Teams - measuring the transfer of learning

RISK CHAMPION - SAFETY TRAINING

SAFETY CULTURE ASSESSMENT
FIELD OBSERVATION SAFETY AUDITS
ORGANISATIONAL RESILIENCE ASSESSMENT
RISK INTELLIGENCE IMPLEMENTATION
CONTINUAL IMPROVEMENT



Data capture on mobile & shared awareness platform

Moving needles on Risk & Business Intelligence